

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
)  
Ian Peter Winham et al. ) Group Art Unit: 2167  
)  
Serial No.: 09/776,674 )  
) Examiner:  
Filed: February 6, 2001 )  
)  
For: CONTACT CENTER )  
MANAGEMENT )

Assistant Commissioner for Patents  
Washington, DC 20231

**REQUEST FOR EXTENSION OF TIME  
TO RESPOND TO NOTICE TO FILE MISSING PARTS**

Sir:

Applicants hereby petition for a THREE(3) months extension of time to respond to the Notice to File Missing Parts dated March 9, 2001.

A check in the amount of \$890 is enclosed.

This amount represents the extension fee for filing the Response To Notice To File Missing Parts within three months following the expiration of the due date.

Please grant any other extensions of time required to enter this response and charge any additional required fees to our deposit account 06-0916.

08/13/2001 BSAYASII 00000006 09776674


02 FC:117

890.00 OP

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

Dated: August 9, 2001

By:   
Ernest F. Chapman  
Reg. No. 25,961

